

Terms of Service

Last updated: 27.08.2025

Please read these Terms of Service carefully before using the Digi-CRM system (available at <https://digi-crm-frontend.vercel.app>), maintained by our company. By using this service, you agree to comply with these terms.

1. Service Provider

The data controller is:

SIA DIGI Risinājumi

Registration number: 40203598740

Email: info@digirisinajumi.eu

For data protection inquiries: info@digirisinajumi.eu

2. Service Description

Digi-CRM is an online customer relationship management (CRM) system that allows users to:

- Manage customer contacts.
- Organize sales activities.
- Use integrations with other services (e.g., email, calendar).
- Manage subscriptions and payments.

3. User Account

- To use the CRM, a user must create an account with a valid email address.
- The user is responsible for maintaining the confidentiality of login credentials.
- The user is responsible for all actions performed within their account.
- We reserve the right to suspend or terminate accounts used unlawfully or in violation of these terms.

4. Subscriptions and Payments

- The service is provided on a subscription basis.
- Pricing and payment schedules are listed on our website.
- Payments are processed via Stripe.
- Subscriptions automatically renew unless canceled before the start of the new billing cycle.

- Unless otherwise stated, payments made are non-refundable.

5. Right of Withdrawal

- If the user is a consumer (natural person), they may have the right to withdraw from the service in accordance with consumer protection laws.
- Withdrawal rights do not apply to business users.

6. User Obligations

The user is prohibited from:

- Using the CRM for unlawful activities.
- Submitting false or harmful information.
- Attempting to bypass system security mechanisms.
- Misusing the service (e.g., spam).

7. Intellectual Property

All rights to Digi-CRM software, design, and content belong to **SIA DIGI Risinājumi**.

The user only obtains a non-exclusive right to use the CRM service in accordance with these terms.

8. Limitation of Liability

- We make every effort to ensure continuous and secure service operation.
- We are not liable for losses caused by technical errors, third-party service interruptions, or user actions.
- Our total liability shall not exceed the amount paid by the user for the service during the last 3 months.

9. Service Changes

We reserve the right to:

- Modify CRM functionality.
- Update prices (with at least 30 days' notice).
- Discontinue the service (with reasonable notice).

10. Amendments to the Terms

We may update these terms by publishing a new version on our website. Significant changes will be communicated to users by email or via a CRM notification.

11. Governing Law and Jurisdiction

These terms are governed by the laws of the Republic of Latvia.
Disputes shall be resolved in Latvian courts unless otherwise agreed.

12. Contact

For questions regarding these terms, please contact:

SIA DIGI Risinājumi

Email: info@digirisinajumi.eu